



**NOTTINGHAM CITY COUNCIL**  
**BASFORD AND BESTWOOD AREA COMMITTEE**

**Date:** Wednesday, 24 February 2016

**Time:** 4.30 pm

**Place:** LB 31-32 - Loxley House, Station Street, Nottingham, NG2 3NG

**Councillors are requested to attend the above meeting to transact the following business**

A handwritten signature in black ink, appearing to be 'M. Leavesley'.

**Corporate Director for Resilience**

**Governance Officer:** Mark Leavesley **Direct Dial:** 0115 876 4302

**AGENDA**

**Pages**

- |          |   |         |
|----------|---|---------|
| <b>1</b> | <b>APOLOGIES FOR ABSENCE</b>  |         |
| <b>2</b> | <b>DECLARATIONS OF INTERESTS</b><br>If you need advice on declaring an interest, please contact the Governance Officer above, if possible before the day of the meeting |         |
| <b>3</b> | <b>MINUTES</b><br>Last meeting held on 25 November 2015 (for confirmation)  | 3 - 8   |
| <b>4</b> | <b>PARKLIVES HEALTHY LIFESTYLE ACTIVITY PROGRAMME 2016</b><br>Report of Corporate Director of Commercial and Operations   | 9 - 14  |
| <b>5</b> | <b>EASYLINK BUS SERVICE - UPDATE</b><br>For information only - no discussion at meeting   | 15 - 18 |
| <b>6</b> | <b>AREA 2 COMMUNITY EMPLOYMENT AND SKILLS UPDATE</b><br>For information only - no discussion at meeting   |         |
| <b>7</b> | <b>LOCAL PLAN PART 2: LAND AND PLANNING POLICIES DOCUMENT</b><br>For information only - no discussion at meeting  |         |
| <b>8</b> | <b>AREA COMMITTEE PRIORITIES ACTION PLAN</b><br>Report of Director of Neighbourhood Services  |         |

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<b>12</b>	<b>WARD PERFORMANCE: Q3 – OCTOBER TO DECEMBER 2015</b> Report of Director of Neighbourhood Services	39 - 62
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**NOTTINGHAM CITY COUNCIL**

**BASFORD AND BESTWOOD AREA COMMITTEE**

**MINUTES of the meeting held at Loxley House, Station Street, Nottingham, on 25 November 2015 from 4.33pm - 6.05pm**

**Membership**

Present

Councillor Michael Wildgust (Chair)  
Councillor Brian Grocock (Vice Chair)  
Councillor Cat Arnold  
Councillor Alex Norris  
Councillor David Smith  
Councillor Linda Woodings (for minutes 27-34 only)

**Colleagues, partners and others in attendance**

Wade Adams - Nottingham City Homes  
Insp Bruce Clarke - Nottinghamshire Police  
Dale Griffin - Neighbourhood Development Officer, Nottingham City Council  
Heidi May - Locality Manager, Nottingham City Council  
Kim Pocock - Governance Manager, Nottingham City Council  
James Rhodes - Strategic Insight Manager, Nottingham City Council  
Michael Savage - Highbury Vale Tenants and Residents Association

**27 APOLOGIES FOR ABSENCE**

Gursharan Nijran, Neighbourhood Development Officer  
Stuart Bell, Right Track

**28 DECLARATIONS OF INTEREST**

None.

**29 MINUTES**

The Committee agreed the minutes of the meeting held on 30 September 2015 as a correct record and they were signed by the Chair.

**30 HEALTH AND WELLBEING STRATEGY ENGAGEMENT**

James Rhodes, Strategic Insight Manager, introduced the report on behalf of health partners and gave a presentation on the development of the priorities for the next Health and Wellbeing Strategy, due to be launched in June 2016.

He informed attendees that there is a toolkit for groups to run their own engagement sessions and an online survey on the Health and Wellbeing website to feed in views. James also made paper copies of the survey available at the meeting.

Social isolation and loneliness has emerged as the most common issue from engagement sessions run so far. Other key issues include the cost of living; mental health, knowing what services are available, lifestyle factors and the disproportionate impact of poor health on BME communities.

The following points were raised in discussion:

- a) Social isolation and the difficulty in addressing it, as it is difficult to know who to target; the potential involvement of the Independent Living Co-ordinators in tackling social isolation and the possibility that older men may be more isolated than older women;
- b) Poor attendance, particularly of children, at dentists;
- c) The usefulness of the graphics in the slides presented by James, detailing key factors affecting the health of Nottingham city citizens, and how it would be helpful for this to be displayed in a range of locations across the area;
- d) The importance of the involvement of the Fire Authority more in health and wellbeing work;
- e) The need for councillors to be aware of what is going on in their communities and to have their say on how services should be shaped.

**RESOLVED to note the report and to signpost and promote any engagement and consultation events/ activities amongst citizens in Area 2.**

### **31 AREA PRIORITIES**

The Chair informed the Committee that the Deputy Leader has asked all Area Committees to put forward key priorities for their area. The following issues were identified for further development in each ward and discussed to identify shared priorities for the area:

#### **Basford**

Crime and grime  
Productive activities for young people  
Involvement of older people  
Basford Crossing  
Improving the visual appearance of the area

#### **Bestwood**

Youth provision  
Derelict and vacant sites  
Improving the visual appearance of the area

**RESOLVED to agree the following priorities for an Area 2 action plan:**

- a) Youth provision;
- b) Social isolation for older people;
- c) Bringing derelict sites into use;
- d) Crime and grime.

### **32 NOTTINGHAM CITY HOMES**

#### **(a) PERFORMANCE**

Wade Adams, Tenancy and Estates Manager at Nottingham City Homes (NCH) updated the Committee on key issues and themes that link back to local priorities and performance as described in the report.

Wade outlined previous scheme approvals and noted that there were no additional schemes to approve at this meeting.

NCH is making progress in tackling anti-social behaviour. The company won two awards at the National ASB Annual Conference on 10 November - Team of the Year and Best Project for Strelley KO Boxing Club.

**RESOLVED to note NCH performance as detailed in the report, and that there were no environmental schemes to approve at this meeting, and congratulate Nottingham City Homes on its achievement of two National ASB Awards.**

### **33 WARD PERFORMANCE: QUARTER 2 – JULY TO SEPTEMBER 2015**

Dale Griffin, Neighbourhood Development Officer, introduced the report of the Corporate Director of Commercial and Operations, highlighting achievements and emerging issues in each ward.

The following issues were raised in discussion:

- a) Joint working on youth issues – partners, including Right Track and the Council's Family and Community Teams have started to work together to identify what is happening in the area, what is working and what needs to change;
- b) The importance of and the success of ward walks, which bring councillors into direct contact with citizens, who are then able to discuss their views of the area.

**RESOLVED to note the report and to thank the Neighbourhood Development Officers for their work in relation to ward performance.**

### **34 POLICE UPDATE**

Inspector Bruce Clarke introduced himself as the new Police representative reporting to the Committee. He has been involved in neighbourhood policing for several years and noted the significant improvements in crime levels in Area 2 in recent years.

The following issues were raised in discussion:

- a) Concern about enforcement of the 20mph limit on local roads - portable gun operations to check speed have not identified a significant problem. It may be a perception of speeding, but it may also be that there is a need to check speed early in the morning and later in evening, which is when citizens report that they are most disturbed;

- b) Crime has reduced in the area, particularly in dwelling burglaries, motor theft, criminal damage and anti-social behaviour;
- c) Increases have been seen in sexual offences, violence (particularly domestic violence) and burglary 'other' (eg of sheds). Violence now includes harassment (ie not necessarily physical contact), which may account for the increase;
- d) Police priorities are to focus on shed break-ins in Basford and environmentals (as crime is so low) in Bestwood;

Councillor Woodings left the meeting during this item (17.45).

**RESOLVED to note the information provided by Inspector Clarke and ask him to publicise the enforcement of 20mph speed limits.**

### **35 BASFORD AND BESTWOOD AREA CAPITAL**

Dale Griffin, Neighbourhood Development Officer for Bestwood ward, introduced the report of the Corporate Director of Commercial and Operations, detailing the latest spend under the Area Capital Fund.

There were no new schemes to approve, but Dale drew attention to a decommitment of funding from the Bestwood budget as the Eden Glade scheme is not going ahead.

**RESOLVED to**

**(1) note that the following funding is available:**

<b>Bestwood</b>	<b>£87,014</b>
<b>Basford</b>	<b>£39,285;</b>

**(2) approve the decommitment of funding from the Bestwood budget as the Eden Glade scheme is no longer going ahead.**

### **36 AREA COMMITTEE FINANCE AND DELEGATED AUTHORITY – Q2 JULY TO SEPTEMBER 2015**

Dale Griffin, Neighbourhood Development Officer for Bestwood ward, introduced the report of the Corporate Director of Commercial and Operations, detailing decisions made under delegated authority within Basford and Bestwood wards.

**RESOLVED to note the actions taken under delegated authority by the Director of Neighbourhood Services in respect of projects and schemes in Area 2 as follows:**

**Basford**

**Allocated Schemes**

Basford Library Notice Board	£1,500
Vernon Park Summer Fun Day	£1,500
Heathfield Over 16's Summer Programme	£1,000
SALTAR Summer 2015 Programme	£1,000
Heathfield Summer 2015 Programme	£1,000
Zodiac All Stars Carnival Troupe	£500
Boots Linear Netball Club	£400

Balance brought forward 2015/16	£580
Allocation 2015/16	£15,000
Total available allocation	£15,580
<b>Total allocated at 30/09/2015</b>	<b>£6,900</b>
<b>Total unallocated at 30/09/2015</b>	<b>£8,680</b>

**Bestwood**

**Allocated Schemes**

Bestwood's Got Talent 2016	£200
Carers Roadshow	£500
Christmas Lights 2015	£16,000
Share-wear Clothing Scheme Rent	£1,500
The People's Church Chairs	£4,905
Southglade Park Live 2016	£1,500

**Scheme to be de-committed**

Nottm African Women Empowerment Forum base development	£1,475
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Balance Brought forward 2015/16	£18,466
Allocation 2015/16	£15,000
Total Available Allocation	£33,466
Total de-committed	£1,475
<b>Total allocated at 30/09/2015</b>	<b>£24,605</b>
<b>Total unallocated at 30/09/2015</b>	<b>£10,336</b>

**37 RIGHT TRACK IN THE COMMUNITY QUARTERLY REPORT JULY - SEPTEMBER 2015**

In the absence of any representation from Right Track, Heidi May, Locality Manager, noted that the commissioning process for local services funded from area-based grants will soon begin. Grant Panels will make recommendations in February 2016 with a view to having signed agreements in place and delivery from March 2016. This round will focus more on outcomes than on outputs. Area chairs and vice chairs will be involved in the process to ensure that ward plan priorities are considered.

**RESOLVED to note the report.**

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**BASFORD & BESTWOOD AREA COMMITTEE – 24 FEBRUARY 2016**

<b>Title of paper:</b>	ParkLives Healthy Lifestyle Activity Programme 2016	
<b>Director(s)/ Corporate Director(s):</b>	Hugh White, Director of Sport and Culture Andy Vaughan, Corporate Director Commercial and Operations	<b>Wards affected:</b> All
<b>Report author(s) and contact details:</b>	Eddie Curry Head of Parks and Open Spaces	
<b>Other colleagues who have provided input:</b>	Alex Brown - Community Sport and Physical Activity Officer John Wileman - Head of Sport, Community and Leisure Centres	
<b>Date of consultation with Portfolio Holder(s) (if relevant)</b>	Cllr Dave Trimble - Portfolio Holder for Leisure and Culture. 21 <sup>st</sup> December 2015	
<b>Relevant Council Plan Key Theme:</b>		
Strategic Regeneration and Development		<input type="checkbox"/>
Schools		<input type="checkbox"/>
Planning and Housing		<input type="checkbox"/>
Community Services		<input type="checkbox"/>
Energy, Sustainability and Customer		<input type="checkbox"/>
Jobs, Growth and Transport		<input type="checkbox"/>
Adults, Health and Community Sector		<input checked="" type="checkbox"/>
Children, Early Intervention and Early Years		<input type="checkbox"/>
Leisure and Culture		<input checked="" type="checkbox"/>
Resources and Neighbourhood Regeneration		<input type="checkbox"/>
<b>Summary of issues (including benefits to citizens/service users):</b>		
This report provides a summary of the 2015 ParkLives programme and provides details of how communities can get involved and participate in a range of free to attend activities, sports and events delivered in local parks all around the City throughout 2016.		
<b>Recommendation(s):</b> The committee are requested to:		
<b>1</b>	Note the draft ParkLives programme for 2016 as detailed in section 2.5	
<b>2</b>	Help identify and provide nominations for Local ParkLives Ambassadors and Activators as detailed in section 2.5	

**1 REASONS FOR RECOMMENDATIONS**

- 1.1 Physical inactivity is a significant problem in Great Britain with 29% of people in England failing to achieve 1x30 minutes of sport or physical activity per week. The ParkLives programme aims to activate the community and provide a programme of free to attend healthy lifestyle activities, sports and events delivered in Local Parks all around the City throughout 2016. The programme also aims to mobilise a network of local people who can all help promote and help to lead the sessions. It is hoped that these people will also help to sustain the programme beyond 2016.

## **2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)**

### **2.1 ParkLives Programme**

ParkLives is a sport, health and physical activity project funded by Coca Cola GB as part of their £20m investment to get 1 million people active by 2020. The project forms a partnership between Coca Cola GB and the local authority who project manage ParkLives in their area.

On 17<sup>th</sup> December 2015, the Government launched its new Strategy for Sport, 'Sporting Future: A new Strategy for an Active Nation'. This new strategy will see a shift away from traditional sports to a broader definition of what constitutes physical activity and this change aligns nicely to this Park Lives Programme of activities and the City's own Sport & Physical Activity Strategy 2015-2019.

ParkLives started in 2014 in three areas; Birmingham, Newcastle and the London borough of Newham. The emphasis of the project is about having fun on a park in an active way. It doesn't have to be a high intensity fitness class or a sports coaching session, it is an informal activity that promotes being active on a regular basis in a fun and social way. Cost and inconvenience are the two main barriers that people face in becoming more active and ParkLives overcomes these by providing free activity across the city in peak and off-peak times. The ParkLives initiative started in Nottingham in May 2015.

### **2.2 Nottingham ParkLives Vision**

To get more families, friends and communities actively participating in a broad range of park based fun recreational and sporting activities.

### **2.3 Nottingham ParkLives Outcomes and Outputs plan**

1. To formally designate 20 parks and green spaces as Activity Parks
2. To reach those who are most unlikely to participate from IMD areas and activate 60,000 people during the two year programme.
3. To provide weekly activities in all primary parks and an intensive programme of activity for families over the school holidays
4. To support the development of Friends Groups in each Active parks and recruit and train volunteers to build capacity and support future delivery of the Active Parks project.
5. To generate interest and support with the community in order to drive forward a wide range of parks improvements and help improve the parks to Green Flag Standards.
6. To look to existing delivery partners to establish and run the parks sessions across the city.

### **2.4 Headline Statistics from the 2015 Nottingham ParkLives Programme.**

- Over 450 physical activity sessions between June and October in 19 parks across Nottingham city
- 2 mass-participation events
- Supporting 6 community events
- Over 15,000 attendances



### **2.5 ParkLives Programme 2016**

In 2016 the ParkLives Team will again run a free to attend programme of weekly healthy lifestyle, sports, activities and events in local parks all over the City.

The key emphasis this year will be about activating the entire community, training and developing a local network of people who can get involved and **help sustain** the programme in future years.

**Appendix 1 contains a draft 2016 ParkLives programme.**

To help deliver the 2016 programme the ParkLives Team is now looking to identify and recruit local people who can who can volunteer to help promote and run the ParkLives sessions.

- **ParkLives Ambassadors.**  
**Key Responsibilities:** - To help promote the ParkLives sessions and be a local champion who can encourage local groups and individuals to get involved and be active in their local park.
- **ParkLives Activators**  
**Key Responsibilities:** - To actively get involved in assisting / leading local ParkLives sessions. This could be as a walk leader, organising a weekly game of rounder's or running a weekly Zumba class in the park.
- **Training and Support**  
As part of this programme the ParkLives Team will help provide support and training on all aspects relating to the ParkLives programme and how to promote and deliver the sessions.

### **3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS**

3.1 N/A

### **4 FINANCE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)**

4.1 The ParkLives Coca Cola GB programme is currently funded by Coca Cola GB for a two year programme from 2015 to the end of 2016.

### **5 LEGAL AND PROCUREMENT COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)**

5.1 N/A

### **6 EQUALITY IMPACT ASSESSMENT**

6.1 An EIA is not required because:-There are no equality implications for this proposal.

### **7 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION**

7.1 N/A

### **8 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT**

8.1 N/A

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## **Appendix 1 – Plans for ParkLives 2016**

**The 2016 ParkLives Programme will focus on delivering 3 areas of activity as follows:-**

**1- Major ParkLives Events& One-off activity days:**

**2- Family Activity Weeks**

**3- Continuous Blocks of Activity**

### **1. Major ParkLive Events& One-off activity days:**

x2ParkLives mass-participation events – (date and venues tbc)

x5 supporting activity at community events including;

Southglade Live

Cycle Live

Clifton Picnic in the Park

Radford Family fun day

Radford curry in the park

Vernon Park family fun day

Father's Day – 19<sup>th</sup> June

UK Active National Fitness Day: 9<sup>th</sup> September

International Older Persons Day: 1<sup>st</sup> October

World Mental Health Day: 10<sup>th</sup> October

### **2. Family Activity weeks (this will include one-off taster activities and smaller events to attract families to):**

Easter Holidays: 2<sup>nd</sup> – 17<sup>th</sup> April

May half-term: 30<sup>th</sup> May – 5<sup>th</sup> June

Love Parks week: 15<sup>th</sup> – 24<sup>th</sup> July

October half-term: 17<sup>th</sup> – 28<sup>th</sup> October

**3. Continuous blocks of activity (this will include a set timetable where activities will be taking place at the same time of day, in the same park each week for the duration of the block):**

June 6<sup>th</sup> – July 22<sup>nd</sup> (7 weeks spring-summer)

July 27<sup>th</sup> – August 31<sup>st</sup> (5 week family focussed summer holidays)

Monday 5<sup>th</sup> September – Friday 14<sup>th</sup> October (6 week autumn block)

**Types of activities:**

Activities will be split into different categories and marketed and promoted in different ways to suit each target audience. This will include as an example:

<b>Family Fun</b>	<b>Fitness</b>	<b>Low-impact exercise</b>	<b>Conservation &amp; Nature</b>	<b>Adventure – try something new</b>
Family Yoga	Zumba	Health walks	Wild food walks	Canoeing
Family multi-games	Boot Camp	Yoga	Wildlife walks	Kayaking
Family bushcraft	Park Fitness	Tai Chi	Nature walks	Climbing
Xplorer	Beginners running	Bowls	Bushcraft	Slacklining
Family Archery	Reggaecise	Zumba Gold	Heritage Walks	Orienteering
Scavenger Hunts	Back to Netball	Walking Netball	Pond Dipping	Geocaching
Giant board games	Rebound Basketball	Walking Basketball	Park Ranger volunteering	Parkour

## Easylink – the accessible bus service for Nottingham

### Introduction

Easylink is the new accessible way to get round Nottingham for people who struggle to use existing bus and tram services. Easylink provides a door to door service using fully wheelchair accessible buses allowing passengers to get to the shops, leisure activities, medical appointments or anywhere else they want to go. Easylink is operated by Nottingham Community Transport on behalf of Nottingham City Council and Nottinghamshire County Council.

**What does easylink offer?** -A door to door accessible service available from 8am to 7pm Monday to Friday to go to the shops, theatre, cinema, social events, medical appointments to visit friends and family or anywhere else you want to go. It offers

- Regular friendly fully trained drivers who can assist you on and off the vehicle
- Brand new fully wheel accessible vehicles with a rear lift and space for up to 2 wheelchair as well as up to 8 conventional seats
- Low cost travel for concession card holders and free travel for their escort or companion if they need one
- The ability to book a journey up to 7 days in advance for a 1 off trip, 6 weeks in advance for regular journeys or 3 months in advance for a trip to a medical appointment

**How do I join Easylink?** - To make use of the service you need to register with Nottingham Community Transport. If you have a Mobility Citycard concession card issued by Nottingham City Council you are automatically a member of the Easylink scheme. Those people who don't have a Mobility Citycard but still struggle to use conventional bus or tram services please contact Nottingham Community Transport to discuss joining the scheme.

**How much will it cost to travel on Easylink** - The fare charged is based on the distance travelled as the crow flies. Please see the table below

Distance travelled	Fare for a concession card holders	Standard Fares
Up to 1 mile	£1.50	£3.00
1-3miles	£2.50	£5.00
3-5 miles	£4.00	£8.00
5-10 miles	£7.00	£14.00

When a passenger books a trip they will be given an exact price for that door to door to journey. If they require an escort or companion to assist them they can travel for free.

**Where can I go? - Anywhere up to 10 miles of Nottingham City Centre please see the map below**



**How do I book a seat ?** - The booking line at Nottingham Community Transport is open from 0830-1200 Monday to Friday. Bookings can also be made via text and email.

**Tel 0115 969 1801**

**Text 0788 966 1950**

**Web [ct4nottingham.co.uk/easylink](http://ct4nottingham.co.uk/easylink)**

For more general enquires please contact Nottingham Community Transport on above number between 12 and 4.30



# Get in touch...

## easylink enquiries...

Bookings Mon-Fri between 0830-1200  
General enquiries, 1200-1630 via:

tel: **(0115) 969 1801**

text: **0788 966 1950**

email: [enquiries@ct4nottingham.co.uk](mailto:enquiries@ct4nottingham.co.uk)

[www.ct4nottingham.co.uk/easylink](http://www.ct4nottingham.co.uk/easylink)

Registered Charity: 700463

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To request this information in an alternative format, please call: (0115) 876 4665

## Helpful?

Nottingham City Council welcomes your comments or suggestions about this leaflet. You can write to us at:

Public Transport Team,  
Loxley House, Station Street,  
Nottingham. NG2 3NG  
[public.transport@nottinghamcity.gov.uk](mailto:public.transport@nottinghamcity.gov.uk)



# easylink Nottingham accessible transport



Effective from December 2015



Nottingham  
Community  
Transport

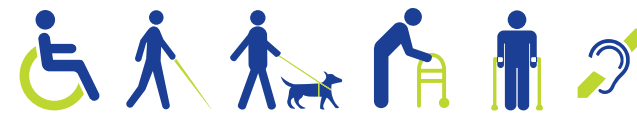
Nottinghamshire  
County Council

Nottingham  
City Council

## Who is easylink for?

Easylink is an accessible bus service offered to support customers who find the main bus and tram network difficult to use.

Easylink is a door to door service to the shops, leisure activities, medical appointments or any other journey you want to make.



## How far can I travel with easylink?

You can travel anywhere up to 10 miles of the City Centre, from within the area shown on the enclosed map.

Easylink is available

**Monday to Friday 0800 - 1900**

Sorry, there is no service on Bank Holidays.

Unfortunately we can't provide easylink for a journey normally provided by Social Services, the Education service or the Ambulance service.

## What does easylink offer?

- Door to door accessible service
- Regular, friendly, fully trained drivers
- Brand new vehicles with rear lift  
Space for 8 seats & 0 wheelchair or 4 seats & 1 wheelchair or 2 seats & 2 wheelchairs
- Free travel for an escort or companion
- Easy access vehicles for all needs
- Wheelchair lift to make our vehicle fully accessible to all our customers
- The personal touch, if required the driver can help carry your shopping to your door, assist you on and off the vehicle

Disabled concessionary card



Senior concessionary card



Examples of English National Concessionary Travel Scheme cards

## How do I join?

If you have a Mobility Citycard issued by Nottingham City Council you are **automatically a member** and don't need to join.

If you have a disabled concessionary card issued by Nottinghamshire County Council and live within the Greater Nottingham area (please see enclosed area map), simply contact us to confirm your membership. (All eligible County concessionary pass holders will be contacted in advance).

If you live within the Greater Nottingham area and struggle to use the main transport network, but don't have a disabled concessionary card please contact us to discuss joining.

You may be entitled to a 50% fare reduction if you hold a current and valid concessionary travel pass. You will need to show this to the driver each time you travel.

## What are the easylink fares?

You can book as often as you like...

Distance Travelled	Valid Concessionary card holder	Standard fare
up to 1 mile	£1.50	£3.00
1 - 3 miles	£2.50	£5.00
3 - 5 miles	£4.00	£8.00
5 - 10 miles	£7.00	£14.00

When you book a trip we can give you an exact price for that door to door journey. If you require an escort or companion, they may travel for free to assist you.

Children under 5 - Free  
Children and young people aged 5-18 travel at Mobility Citycard fares.

As a member you are entitled to **50%** discount off the standard fares when showing a valid concessionary travel pass, please show the driver when boarding the bus.

Cancellation charge - If your trip is not required, please contact us and cancel **before** the bus arrives for collection. The charge for your journey will still be payable if cancellation is not confirmed.

## How do I book a seat?

Bookings 0830-1200 Monday to Friday  
General enquiries 1200-1630 via:  
tel: **(0115) 969 1801**  
text: **0788 966 1950**  
web: **ct4nottingham.co.uk/easylink**

Bookings can be made up to 7 days in advance. You can also block book a regular trip for up to 6 weeks in advance, e.g. a weekly social club.

If you have a medical appointment, booking is available up to 3 months in advance.

We will make every effort to meet your requested time, but we also try to accommodate other passengers on the easylink vehicle so we may ask you to adjust your time slightly to fit our schedule, and make more efficient use of the service.

Customers need to be ready to leave 10 minutes before their scheduled departure time.

If you need assistance when travelling, your companion or escort can travel free of charge. Please let us know you are bringing someone with you when you are booking your ride, so that we can make sure there is room.

## FAQ's

Can I book the easylink service to pick me up from somewhere that isn't my home address, for example the cinema?

Yes, if you are a member then you can book to be picked up from anywhere in the Greater Nottingham area (see map).

I go to a weekly social club, can I book my trips in advance to ensure I am able to go?

Yes, you can book a regular trip up to 6 weeks in advance.

How will I know how much my trip will cost?

You will be informed of the full cost of your trip when booking it.

## Greater Nottingham Area



# NCH update report



Time: 4:30pm

Date: Tuesday 24<sup>th</sup> February 2016

Presented by: Wade Adams

	Item	Executive Summary / Key Points	For information or decision
1 Page 19	Capital Programme & major works	No works to report at present	Information
2	Area Regeneration and Environmental Issues	<p><b><u>Bestwood</u></b> Completion of Raymede Drive Fencing Scheme in September 2016 and the Decent Neighbourhoods Team has issued customer satisfaction surveys to all NCH properties to gauge the level of satisfaction with how the project was undertaken and the impact the fencing upgrade has had on each property.</p> <p>Leybourne Drive will be the next street in this ward to receive fencing improvement works and this project is currently in the design and costing phase. It is anticipated that works will commence in Spring /Summer 2016 following consultation and agreements signed by owner occupiers who wish to receive the work.</p> <p><b><u>Basford</u></b> Funding committed from the Environmental Budget in June 2015 for external improvements to Toton Close. NCH Decent Neighbourhoods Manager and NCC Neighbourhood Development</p>	Information







		Officer to meet to discuss progress on this project and delivery timescales. Further discussions regarding ideas on what to spend the remaining funding for this ward to also be undertaken.	
3	Key messages from the Tenant and Leasehold Congress	<p>New involvement opportunities are being explored as part of the ongoing NCH Tenant &amp; Leaseholder Involvement Strategy review.</p> <p>NCH Area Committee representatives continue to be identified and supported by the Tenant &amp; Leaseholder Involvement team. The representative for Area 2 is Michael Savage.</p> <p>NCH is preparing for the 3<sup>rd</sup> Tenant Awards event taking place on 18<sup>th</sup> March. NCH are keen to acknowledge and reward the valuable input and time given by customers for the work they do with either shaping and improve NCH services and / or the positive impact they make within their local communities.</p>	Information
4 Page 20	Tenant and Residents Associations updates	<p><b>Highbury Vale TRA</b> Following a successful summer of events, the TRA are now preparing for the opening of the new play area on Highbury Vale Park. The park was completed in November and has new and improved play equipment provided in conjunction with local councillors. The TRA are planning an opening event for the park during January.</p> <p><b>SALTAR</b> Now that the group have successfully moved into the new Pavilion in Stockhill park they are carrying out consultation with local residents and partners to determine what further improvements should be made to the park and the surrounding environment. The group have also been successful once again in securing funding from NCH's 10<sup>th</sup> Anniversary 'Making a Difference' Fund to purchase a new gazebo to be used when the group carry out activities away from the pavilion such as play days, gardening projects, fun days etc.</p>	Information
5	Area Performance Figures	See Area Report below	Information

6	Good news stories & positive publicity	<p><b>Fit in the Community</b></p> <p>FitC are providing a number of free fitness sessions across the area for residents to try out something new or get back into their fitness habits following the festive period. Sessions are:</p> <table border="1" data-bbox="403 414 1736 638"> <tr> <td>Zumba</td> <td>Bestwood Estate Community Centre, Bestwood</td> <td>Tuesdays 10.00 – 11.00am Starting 5<sup>th</sup> Jan</td> </tr> <tr> <td>Family Street Dance</td> <td>Heathfield Primary School, Basford</td> <td>Fridays 14.15 – 15.15pm Starting 8<sup>th</sup> Jan</td> </tr> </table> <p>For more information contact NCH Tenant &amp; Leaseholder Involvement Team on 0115 746 9100 or <a href="http://www.fitinthecommunity.com">www.fitinthecommunity.com</a></p> <p><b>CommUNITY Mediation Service</b></p> <p>NCH have launched a Mediation Service in November 2015 and trained volunteers to an accredit standard to help our customers resolve disputes without the need to go to court. It involves an independent third party, the mediator, who helps both sides find a mutually agreeable resolution to their dispute. It is a voluntary process so people who agree to take part do so because they want things to improve. People who take part in mediation are involved in the decision making process and any agreements made are done so in good will only, they are not enforceable or legally binding and it is not the mediator's role to find the answer.</p>	Zumba	Bestwood Estate Community Centre, Bestwood	Tuesdays 10.00 – 11.00am Starting 5 <sup>th</sup> Jan	Family Street Dance	Heathfield Primary School, Basford	Fridays 14.15 – 15.15pm Starting 8 <sup>th</sup> Jan	Information
Zumba	Bestwood Estate Community Centre, Bestwood	Tuesdays 10.00 – 11.00am Starting 5 <sup>th</sup> Jan							
Family Street Dance	Heathfield Primary School, Basford	Fridays 14.15 – 15.15pm Starting 8 <sup>th</sup> Jan							

## Area report - Bestwood & Basford









Generated on: 04 January 2016

### AC2-1 Anti-social behaviour

Performance indicator and definition	Target	2015/16			2014/15	2013/14	Latest Note
		Value	Status	Long Trend	Value	Value	
% of ASB cases resolved – Bestwood  <i>Note: This PI measures the proportion of ASB cases NCH has successfully resolved. Data for this PI is not available by ward and is reported by Housing Office.</i>	97.8%	98.29%			100%	99.3%	Target met for this month
% of ASB cases resolved by first intervention – Bestwood  <i>Note: This PI monitors how many ASB cases NCH resolved on the first intervention e.g. written warning. Data for this indicator is not available by ward and is reported by Housing Office.</i>	84%	88.57%			88.24%	88.28%	There were four cases which were not resolved by first intervention. Two were for untidy gardens where the gardens were not maintained after first letters were sent by the HPM. The other two cases were about noise where the noise continued after the HPM's first intervention with the alleged perpetrators.
Number of new ASB cases – Bestwood  <i>Note: Data for this PI is only available by Housing Office.</i>		145			188	130	For information only





Tenant satisfaction with the ASB service - Bestwood <i>Note: Data for this PI is only available by Housing Office.</i>					7.9	5.6	No Data available
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## AC2-2 Repairs







Performance indicator and definition	Target	2015/16			2014/15	2013/14	Latest Note
		Value	Status	Long Trend	Value	Value	
% of repairs completed in target – AC - Bestwood & Basford  <i>Note: This PI monitors the proportion of repairs being completed within agreed timescales.</i>	96%	96.24%			97.75%	97.42%	WS-Dec-2015 Performance has increase from 95.36% since the last Qtr. to 96.24%. Performance is now in target and we continue to monitor this to improve further.
% of repairs completed in target – Basford Ward  <i>Note: This PI monitors the proportion of repairs being completed within agreed timescales.</i>	96%	95.84%			97.56%	97.38%	WS-Dec-2015 Performance has increased but is still just short of the corporate target of 96%. We continue to monitor this to improve further.
% of repairs completed in target – Bestwood Ward  <i>Note: This PI monitors the proportion of repairs being completed within agreed timescales.</i>	96%	96.43%			97.85%	97.45%	WS-Dec-2015 Performance has increase from 95.55% since the last Qtr. to 96.43%. Performance is now in target and we continue to monitor this to improve further.
Tenant satisfaction with the repairs service  <i>Note: Data for this PI is only available citywide</i>	9	9.05			8.9	8.78	WS Dec- 2015 Performance is currently in target for the month and for the year. We continue to monitor customer satisfaction data to highlight and inform service improvements.



### AC2-3 Rent Collection







Performance indicator and definition	Target	2015/16			2014/15	2013/14	Latest Note
		Value	Status	Long Trend	Value	Value	
<p>% of rent collected</p> <p><i>Note: This PI measures the amount of rent collected (including tenant arrears) as a percentage of rent due for the current year. Data for this indicator is not available by ward and is reported city wide.</i></p> <p><i>Trend shows as improving if value is over 100% as arrears are decreasing.</i></p>	100%	102.07%			100.56%	100.02%	The current collection rate of 99.56% against a target of 100% is slightly ahead of the same point last year (99.55%). We are concentrating on the Responsible Tenant Reward Scheme as our major incentive for tenants to make payments to reduce their arrears. HB receipts are significantly down and therefore we are having to chase greater numbers of rent payers and often these tenants are in low paid, unpredictable employment which makes payment difficult.
<p>% of tenancies ending due to eviction</p> <p><i>Note: This PI monitors the percentage of tenants being evicted due to rent arrears and is reported citywide.</i></p>	0.45%	0.5%			0.56%	0.74%	There is an improving trend with this indicator and we are now within 0.05% of achieving the target of 0.50%. Evictions carried out so far this year = 80 and at the same point last year the number was 99.

### AC2-4a Empty properties - Average relet time







Performance indicator and definition	Target	2015/16			2014/15	2013/14	Latest Note
		Value	Status	Long Trend	Value	Value	
<p>Average void re-let time (calendar days) – AC - Bestwood &amp; Basford</p> <p><i>Note: This PI measures how long it takes NCH to re-let empty properties from the end of the old tenancy to the start of the new tenancy</i></p>	25	27.78			30.71	35.93	<p>The target was not achieved during this period due to letting of voids in Independent Living complexes where at times demand can be limited. The Housing Services and Property Services teams continue to work closely to minimise the time properties remain empty.</p> <p>Performance was 16.8 for general needs properties</p>
<p>Average void re-let time (calendar days) – Basford Ward</p> <p><i>Note: This PI measures how long it takes NCH to re-let empty properties from the end of the old tenancy to the start of the new tenancy</i></p>	25	27.87			24.43	24.23	<p>The target was not achieved during this period due to letting of long term voids in Independent Living complexes where at times demand can be limited. The Housing Services and Property Services teams continue to work closely to minimise the time properties remain empty.</p> <p>Performance was 16.1 for general needs properties</p>
<p>Average void re-let time (calendar days) – Bestwood Ward</p>	25	27.72			32.89	39.46	<p>The target was not achieved during this period due to letting of long term voids in Independent Living</p>

<p><i>Note: This PI measures how long it takes NCH to re-let empty properties from the end of the old tenancy to the start of the new tenancy</i></p>							<p>complexes where at times demand can be limited. The Housing Services and Property Services teams continue to work closely to minimise the time properties remain empty.</p> <p>Performance was 17.2 for general needs properties</p>
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**AC2-4b Empty properties - Lettable voids**

Performance indicator and definition	Target	2015/16			2014/15	2013/14	Latest Note
		Value	Status	Long Trend	Value	Value	
Number of lettable voids – AC - Bestwood & Basford  <i>Note: Lettable voids are empty properties available for re-letting. They will receive repair work and then be re-let to a new tenant.</i>		37			46	41	The number has decreased by 9 during this period
Number of lettable voids – Basford Ward  <i>Note: Lettable voids are empty properties available for re-letting. They will receive repair work and then be re-let to a new tenant.</i>		9			16	5	The number has decreased by 7 during this period
Number of lettable voids – Bestwood Ward  <i>Note: Lettable voids are empty properties available for re-letting. They will receive repair work and then be re-let to a new tenant.</i>		28			30	36	The number has decreased by 2 during this period

**AC2-4c Empty properties - Decommissioning**

Performance indicator and definition	Target	2015/16			2014/15	2013/14	Latest Note
		Value	Status	Long Trend	Value	Value	
<p>Number of empty properties awaiting decommission – AC - Bestwood &amp; Basford</p> <p>Note: This PI shows the number of empty properties which will not be re-let and includes those being decommissioned and / or demolished.</p>		1			1	7	This relates to a property awaiting demolition with a new build bungalow planned as a replacement
<p>Number of empty properties awaiting decommission – Basford Ward</p> <p>Note: This PI shows the number of empty properties which will not be re-let and includes those being decommissioned and / or demolished.</p>		1			1	2	This relates to a property awaiting demolition with a new build bungalow planned as a replacement
<p>Number of empty properties awaiting decommission – Bestwood Ward</p> <p>Note: This PI shows the number of empty properties which will not be re-let and includes those being decommissioned and / or demolished.</p>		0			0	5	Not applicable

### AC2-5 Tenancy sustainment

Performance indicator and definition	Target	2015/16			2014/15	2013/14	Latest Note
		Value	Status	Long Trend	Value	Value	
Percentage of new tenancies sustained - AC - Bestwood & Basford  <i>Note: This PI measures the number of new tenants who are still in their tenancy 12 months later.</i>	96%	94.02%			95.15%	92%	Currently behind target but HPMs working with Lettings Team to accompany at sign up to make early interventions with new customers to help sustain tenancies.
Percentage of new tenancies sustained - Basford Ward  <i>Note: This PI measures the number of new tenants who are still in their tenancy 12 months later.</i>	96%	94.51%			94.12%	95.79%	94 tenancies created, 88 tenancies sustained, 6 tenancies lost.
Percentage of new tenancies sustained - Bestwood Ward  <i>Note: This PI measures the number of new tenants who are still in their tenancy 12 months later.</i>	96%	93.85%			95.52%	90.59%	263 tenancies created, 245 tenancies sustained, 18 tenancies lost.

**Bestwood & Basford Area 2 Committee**  
**24<sup>th</sup> February 2016**

<b>Title of paper:</b>	Nottingham City Homes Update	
<b>Director(s)/ Corporate Director(s):</b>	Nick Murphy, Chief Executive of Nottingham City Homes	<b>Wards affected: Bestwood &amp; Basford</b>
<b>Report author(s) and contact details:</b>	Leanne Hoban, Decent Neighbourhoods Manager, Nottingham City Homes <a href="mailto:Leanne.hoban@nottinghamcityhomes.org.uk">Leanne.hoban@nottinghamcityhomes.org.uk</a>	
<b>Other colleagues who have provided input:</b>	Wade Adams <a href="mailto:wade.adams@nottinghamcityhomes.org.uk">wade.adams@nottinghamcityhomes.org.uk</a> 0115 746 9090	
<b>Date of consultation with Portfolio Holder(s) (if relevant)</b>	N/A	
<b>Relevant Council Plan Strategic Priority:</b>		
Cutting unemployment by a quarter		<input type="checkbox"/>
Cut crime and anti-social behaviour		<input checked="" type="checkbox"/>
Ensure more school leavers get a job, training or further education than any other City		<input type="checkbox"/>
Your neighbourhood as clean as the City Centre		<input checked="" type="checkbox"/>
Help keep your energy bills down		<input type="checkbox"/>
Good access to public transport		<input type="checkbox"/>
Nottingham has a good mix of housing		<input type="checkbox"/>
Nottingham is a good place to do business, invest and create jobs		<input type="checkbox"/>
Nottingham offers a wide range of leisure activities, parks and sporting events		<input type="checkbox"/>
Support early intervention activities		<input type="checkbox"/>
Deliver effective, value for money services to our citizens		<input checked="" type="checkbox"/>
<b>Summary of issues (including benefits to customers/service users):</b>		
The report provides updates on key issues and themes which link back to local priorities and the strategic themes for Nottingham City Homes.		
The reports provide summary updates on the following key themes:		
<ul style="list-style-type: none"> <li>• Capital Programme and major work;</li> <li>• Area regeneration and environmental issues;</li> <li>• key messages from the Tenant and Leasehold Congress;</li> <li>• Tenant and Residents Associations updates;</li> <li>• Area performance;</li> <li>• Good news stories and positive publicity.</li> </ul>		
<b>Recommendation(s):</b>		
<b>1</b>	To note and comment on the update and performance information.	
<b>2</b>	To note the allocation of funds for 2015/16, detailed in Appendix 1.	

## **1. REASONS FOR RECOMMENDATIONS (INCLUDING OUTCOMES OF CONSULTATION)**

- 1.1 The Nottingham City Homes Update provides a descriptive and statistical picture of what is happening at an area level and invite community representatives to comment, debate, challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 The update also monitors progress in the wards and acts as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

## **2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)**

- 2.1 Nottingham City Homes previously reported on performance at local Area Panels, Panels that sit below the respective Area Committees. These panels were attended by local residents, local Councillors and partner agencies.
- 2.2 Nottingham City Homes has a goal to 'create homes and places where people want to live' and to give tenants and leaseholders an input in shaping what happens in their area. The Nottingham City Homes Update and Performance Report is one of a number of initiatives that increases the transparency and accountability of the Company's performance.
- 2.3 Following the decision for the Nottingham City Homes reps to attend Area Committee, it was decided to provide the Nottingham City Homes Update Report to Area Committee. Appendices 1 and 2 provide the latest performance position for the committee to note and comment on.

Appendix 1 outlines the remaining capital budget for this area for noting.

## **3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS**

None

## **4 FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY/VAT)**

Budgets are allocated on a yearly basis for each ward and there is an obligation on Nottingham City Homes to ensure that funds are allocated to projects within these budget requirements

## **5 RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS AND CRIME AND DISORDER ACT IMPLICATIONS)**

None

## **6 EQUALITY IMPACT ASSESSMENT**

- 6.1 Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions)



7. **LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION**

None

8. **PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT**

None

APPENDIX 1: SCHEMES SEEKING APPROVAL 2015/16

**BESTWOOD WARD**

Site	Proposal	Assessment	Proposed Decision	Budget £113,840
Raymede Drive phase 2	'Grander designs' Continue fencing programme from phase 1. Scheme joint funded with N.C.C.	Scheme will improve security for residents and reduce crime.	Agreed at June 2015 Area Committee	£32,865
Leybourne Drive Fencing Programme	'Grander designs' Continue fencing programme on completion of Raymede Drive onto Leybourne Drive. Scheme joint funded with N.C.C.	Scheme will improve security for residents and reduce crime	Agreed at June 2015 Area Committee	£50,000
			Total carried forward	£30,975

**No further schemes to be approved at February 2016 Area Committee.**

## **BASFORD WARD**

Site	Proposal	Assessment	Proposed Decision	Budget £109,420
Toton Close transformational work	'Grander design' Transformation of Toton Close area. Scheme joint funded with N.C.C.	Improve environment and security for residents	Agreed at June 2015 Area Committee	£65,000
			Total carried forward	£44,420

**No further schemes to be approved at February 2016 Area Committee.**

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**Basford and Bestwood Area Committee – 24 February 2016**

**Police update: quarter 3 - October - December 2015**

Basford Ward

Compared to the same time frame in 2014, we have a reduction in dwelling burglary with 13 fewer offences, a reduction of nearly 28%. All crime is down by over 13%.

There are also reductions in robbery (down 66%) and ASB offences (down 23%). There have been increases in criminal damage, with 10 more offences, theft up 11 offences and 1 extra sexual offence.

Highlights of NPT activity during this period include:

- Local persistent offender found guilty at Nottm Youth Court, for theft of pedal cycle, and sentenced to youth referral order of 9 months, with 10 days activities.
- Robbery offender charged for offence at the bus stop outside the library on Vernon Road.
- Drugs warrant executed on Rempton Drive.
- Community Protection Warning Notices issued by CP Officers on Naworth Close and Acton Avenue for environmental issues.

The Community Priority throughout Q3 continues to be off road bikes, which are causing nuisance around the whole ward.

Recorded sexual offences have also seen an increase of 8, but it is worth noting that we are routinely seeing historic reports from the 70s and 80s.

Our main focus during this period has been on ASB. In July we saw successful use of dispersal powers and a 3G CCTV camera around Kyle View. However, we saw a move in the problem firstly to the Elmbridge area then to the Chediston Vale Park area and the Ridgeway. A dispersal authority was successfully used around Elmbridge, with numerous breaches pursued through to summons: the youths involved were also all visited at home, followed by warning letters. The youth service devised a program to deliver to a number of them and assisted. NCH have also assisted in home visits and warning letters. A number have now gone through the court and YOT are working with some.

Also contributing to an increase in ASB figures are a few persistent noisy neighbour complaints, which in some cases generated daily calls. These have been passed to CP to lead on and the use of CPN warning notices have been utilised, along with noise referrals.

During this period we have continued our street to street initiative around Elmbridge and Chediston Vale, completed 64 surveys and promoting Neighbourhood Alert. This has deliberately been focussed around the areas affected by ASB with a view to increasing reporting and trust and confidence.

## Bestwood Ward

Compared to the same time frame in 2014, we have a reduction in all but two crime categories! All crime is down 81 offences – nearly 25%.

There were 21 fewer burglaries of homes, 3 fewer robberies and 3 fewer cars broken into or stolen. There are also reductions in burglary other (sheds garages etc), criminal damage and drug offences. There have also been overall decreases in violence, with 11 fewer offences in total, although there was a small increase (2 more) in 'violence without injury' offences. There was an increase in reports of anti-social behaviour with 17 more matters being noted.

Our main focus during this period has been on ASB. Together with CP we have tackled youth ASB issues in and around the Elmbridge area and the Ridgeway, as well as a number of noisy neighbour complaints. We continue to use CPN warning notices and to make Noise Pollution referrals for these matters.

During this period we have continued our street to street initiative as well as executing a number of drugs warrants – acting on intelligence supplied by the community to tackle issues that cause them concern helps to increase reporting, trust and confidence.

The ward priority for this period was in relation to the environmental issues in the Belconnen Road and Wyton Close areas.

**AREA 2 COMMITTEE - 24 FEBRUARY 2016**

<b>Title of paper:</b>	<b>WARD PERFORMANCE - Quarter 3 – October to December 2015</b>	
<b>Director(s)/ Corporate Director(s):</b>	Dave Halstead Director of Neighbourhood Services	Wards affected: Basford and Bestwood
<b>Report author(s) and contact details:</b>	Heidi May, Locality Manager <a href="mailto:heidi.may@nottinghamcity.gov.uk">heidi.may@nottinghamcity.gov.uk</a> 0115 8833737 Gursharan Singh Nijran – NDO, Basford <a href="mailto:gursharan.nijran@nottinghamcity.gov.uk">gursharan.nijran@nottinghamcity.gov.uk</a> 0115 8833734 Dale Griffin – NDO, Bestwood <a href="mailto:dale.griffin@nottinghamcity.gov.uk">dale.griffin@nottinghamcity.gov.uk</a> 0115 8833736	
<b>Other colleagues who have provided input:</b>	Daniel Dexter – Crime and Drugs Partnership Analyst <a href="mailto:daniel.dexter@nottinghamcity.gov.uk">daniel.dexter@nottinghamcity.gov.uk</a>	
<b>Date of consultation with Portfolio Holder(s) (if relevant)</b>	Not relevant	
<b>Relevant Council Plan Key Theme:</b>		
Strategic Regeneration and Development		<input checked="" type="checkbox"/>
Schools		<input checked="" type="checkbox"/>
Planning and Housing		<input checked="" type="checkbox"/>
Community Services		<input checked="" type="checkbox"/>
Energy, Sustainability and Customer		<input checked="" type="checkbox"/>
Jobs, Growth and Transport		<input checked="" type="checkbox"/>
Adults, Health and Community Sector		<input checked="" type="checkbox"/>
Children, Early Intervention and Early Years		<input checked="" type="checkbox"/>
Leisure and Culture		<input checked="" type="checkbox"/>
Resources and Neighbourhood Regeneration		<input checked="" type="checkbox"/>
<b>Summary of issues (including benefits to citizens/service users):</b>		
<p>The ward performance reports provide updates on key issues and themes which link back to local priorities and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:</p> <ul style="list-style-type: none"> <li>• Ward priorities</li> <li>• Community engagement</li> <li>• Finance</li> <li>• Safer theme - Crime and anti social behaviour (ASB)</li> <li>• Neighbourhood theme – Cleansing and Environmental issues</li> <li>• Working theme - Unemployment rates</li> <li>• Housing</li> <li>• Community Protection</li> <li>• Fire</li> <li>• Health Theme – local health priorities</li> </ul>		
<b>CDP Board Priority Tasking Update</b>		
<p>Area Committee will be aware that The Crime and Disorder Act 1998 established a statutory duty on agencies to work together to reduce crime and disorder, this was accommodated through the establishment of Community Safety Partnerships (CSPs). In Nottingham the Crime &amp; Drugs Partnership is the city CSP.</p>		
<p>Nottingham has employed several methods since 2005 to deliver partnership problem solving and tasking. In December 2014 the Partnership Board agreed to dissolve Locality Boards and move to a</p>		

citywide model to deliver interventions focused on people, places and premises and the priorities set out in the Partnership Plan.

The purpose of the CDP Board Priority Tasking is to take an intelligence led and collaborative approach to identify effective interventions to reduce crime, re-offending and anti-social behaviour by focusing on people, places, premises and the priorities set out in the Partnership Plan. The Group will also serve an important function as a forum into which any partner agency can escalate intractable issues and seek help in solving those problems through a partnership problem solving approach.

**The following is a brief summary by the respective Ward Neighbourhood Development Officers highlighting key issues:**

**WARD: BASFORD, (Park Lane, Stockhill and Whitemoor Beats) Neighbourhood Development Officer, Gursharan Singh Nijran**

**Key Successes**

During this quarter (October to December) there have been a number of successes including:

- Covert action against dog fouling operations and ASB. ASB van on regular patrols in Basford.
- Completion of Stockhill Park Children's Play Area.
- Completion of Brooklyn Park Children's Play Area
- Selwyn Close environmental improvements completed.
- Community engagement through the local TRA's and community centres
- MyBasford Facebook page continues to grow with internal departments adding regular updates. This can be viewed at [www.facebook.com/mybasford](http://www.facebook.com/mybasford)
- Nottinghamshire Police launched Basfordcops on Twitter in May. This can be viewed at <https://mobile.twitter.com/BasfordCops>
- Further small unemployment reductions.
- Improving the visual impact of our neighbourhoods, open spaces and highways remain a high priority. A number of schemes are being developed including Toton Close environmental and footway resurfacing on Heatherley Drive and Runton Close.
- 4 Streets 4 Weeks initiative by the beat teams. This involves meeting every household on the 4 streets over a 4 week period.
- Cleanliness Score continues above the target level.

**What are the emerging issues?**

- Improvements in most crime types apart from violence
- Grime issues persist with increases in graffiti, flytipping and reported dog fouling.
- Alleyways continue to be problem for the clean teams
- Parking issues around schools and places of worship
- Budget savings – further savings requirement may lead to reduction in service
- Colsons – increases in reports of dust and mud emanating from the site on Bulwell Lane

**Events that have happened**

- Christmas event at Henry Mellish Sports Centre
- Opening of the new play area on Brooklyn Park



- Ward Forum
- Consultation meetings on a number of environmental schemes

### Events Planned

- Social cohesion and fun days
- Clean Up operations – days of action
- Budget Consultation
- Area youth Forum

### What is the Neighbourhood Action Team (NAT) focussing its work on?

- Cleaning of alleyways.
- Soutwark School traffic safety improvements.
- Day of action on Whitemoor Park.
- Colson environmental issues.
- Day of Action around Mill Street Playing Fields( Basford Utd FC)
- Tidy gardens.
- Derelict site – getting owners to keep sites clean.

The figures given below show some key statistical points from this quarter and for some of July's data performance (see appendix A for more detail):

- **All Crime:** is down 6% over the same period from last year.
- **All ASB:** was down by 13% (decrease of 37 calls) for the year to date period.
- There are now 632 (8.6%) households in Basford signed up to the **ALERT** system, with many households signing up to get information via Twitter and Facebook.
- **Cleanliness Index:** The target set for the city centre is 86% and the Basford score for quarter three is 87%.
- **Graffiti Reports and Fly Tipping:** Both show significant increases from the same period last year.
- **Fly Tipping:** Shows an increase of five incidents on the year to date figures.
- **Fire:** Deliberate fires are down 29% compared to the same period in the previous year.

### WARD: Bestwood (Bestwood Estate, Bestwood Park and Top Valley Beats) Neighbourhood Development Officer - Dale Griffin

#### Key Successes

During this quarter (October to December) there have been a number of successes including:

- Four weeks, four streets continued focussing upon Goathland, Broadwood, Shoreswood, Ridgeway Walk, Ranskill Gardens, Bradwell Drive, Owsthorpe Close, Carlswark Gardens, Terton Road, Masson Court, Ecton Close, Goatchurch Court, Meregill Close, Ecton Mews, Mendip Court, Helmsdale Gardens and Belconnen – well received by residents.
- All crime reduced.
- Continued reduction in dwelling burglaries.
- Bestwood Estate Community Centre Halloween event– approximately 100 in attendance.
- Leen Valley Community Centre Halloween event – approximately 100 in attendance.
- Deep Clean – Welsh Estate (14<sup>th</sup> October) - well received by residents. The cleansing team worked hard, removing graffiti, cutting back shrubbery, grass areas and clearing alley ways.
- Deep Clean – Hucknall Walkway (17<sup>th</sup> November). The cleaning team cut back shrubbery, removed litter and fly tipping.

- Civil Enforcement Response Team (CERT) undertook a week of action targeting vehicles outside schools.
- During October to December the Community Protection Officers issued 15 FPNs in and around Bestwood for littering from either a person or vehicle.
- Bestwood Estate Community Centre Christmas Party – approximately 100 in attendance.
- Leen Valley Community Centre Christmas events.
- Various school choirs singing carols at Crossfield Court, Anchor Court and The Cornfields.
- Bestwood Christmas Lights event – approximately 800 in attendance.
- Bestwood Partnership community brochure produced.
- NCH launched new Mediation Service.
- Early Help and New College Nottingham partnership to deliver adult learning – 36 learners completed their courses.

### **What are the emerging issues?**

- Improving the visual appearance of neighbourhoods continues to be a priority.

### **Events that have happened (October to December)**

- Three Councillor Ward Walks undertaken.
- Deep clean – Welsh Estate & Hucknall Walkway
- Bestwood Estate Community Centre Halloween Event
- Leen Valley Community Centre Halloween Event
- Children Centre Spooky Family Fun Day
- William Olds Christmas party
- The Ridge Adventure Playground Christmas party
- Children Centre Christmas Events
- Southglade Library Santa's Grotto
- Bestwood Estate Community Centre Christmas party
- Leen Valley Community Centre Christmas events
- Bestwood Christmas Lights turn on
- Bestwood Community Kitchen

### **Events Planned**

- Various Councillor Ward Walks
- Nottingham City Council Budget Consultation
- Bestwood Community Kitchen
- Bestwood's Got Talent 2016 – auditions and final
- Free dog microchipping event
- A taste of Bestwood – foods from around the world

### **What is the Neighbourhood Action Team (NAT) focussing its work on?**

The NAT will be continuing to focus its work upon:

- Improving the visual appearance of neighbourhoods
- Reducing crime and anti-social behaviour
- Supporting activity for young people.

The figures given below show some key statistical points for the latest data performance (see appendix A for more detail):

- **Crime:** For the year to date (up until December) all Crime was down by 11% compared to the same period in the previous year. This equates to 106 less offences.
- **ASB:** was up by 16 incidents (2%) for the year to date (up until December).
- **Fire:** The volume of deliberate fires for the year to date (up until November) was down 35 incidents or 47%.
- **Cleanliness Index:** score was at 86 for October and 86 for November. The target set for the city centre is 86
- **Graffiti Reports:** There was a reduction in the number of incidents in the year to date (up until November) showing a 28% reduction on the previous year.
- **Fly Tipping:** 237 reactive incidents year to date (up until November) of fly tipping. Overall fly tipping was up 21% for the year to date compared to the previous year.
- **Dog fouling:** 35 reactive reports year to date (up until November) showing a reduction of 16 incidents of dog fouling equivalent to a 31% reduction on the previous year.
- **Unemployment:** year to date shows a 20% reduction on the previous year.

#### **Recommendation:**

- |          |  |
|----------|--|
| <b>1</b> | <p>Area Committee note and comment on the Ward Performance for quarter 3 – 2015/16.</p> <p>(Appendix A show the Ward summaries for both Bestwood and Basford wards. Appendices B and C show the ward priorities and community engagement for the Bestwood and Basford wards respectively.)</p> |
|----------|--|

## **1 REASONS FOR RECOMMENDATIONS**

- 1.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

## **2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)**

- 2.1 Neighbourhood Working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.
- 2.2 The Nottingham Plan has a goal that 'public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all, and giving residents more control over what happens in their neighbourhoods'; the Ward Performance Reports help to support this.
- 2.3 The Ward Performance Reports capture work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind, the report such as the Ward plans and other partner's implementation plans.
- 2.4 The Ward Performance Reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the Crime and Drugs Partnership.

**3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS**

3.1 None.

**4 FINANCE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)**

4.1 None.

**5 LEGAL AND PROCUREMENT COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)**

5.1 Consideration of the above is integral to all the activity that is contained in this report. Reduction of crime and disorder is a key goal of a large proportion of the initiatives described.

**6 STRATEGIC ASSETS & PROPERTY COMMENTS (FOR DECISION RELATING TO ALL PROPERTY ASSETS AND ASSOCIATED INFRASTRUCTURE) (AREA COMMITTEE REPORTS ONLY)**

6.1 None.

**7 EQUALITY IMPACT ASSESSMENT**

7.1 An EIA is not required because: report does not contain proposals or financial decisions

**8 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION**

8.1 Neighbourhood Working Framework 2012 CLT report

**9 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT**

9.1 None.

# Appendix A

## SUMMARY PERFORMANCE REPORT

### AREA 2

#### Basford and Bestwood



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Area Total	Category	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Year To Date				YTD Crime Rates	
														2014-15	2015-16	Volume +/-	% Change	2014-15	2015-16
<b>Area Committee 2</b>	All Crime	218	234	214	218	218	204	202	186	171				2032	1865	-167	-8%	61.65	56.58
	Victim Based Crime	197	205	191	204	202	183	182	167	150				1805	1681	-124	-7%	54.76	51.00
	Criminal Damage	43	31	38	38	53	49	58	38	38				425	386	-39	-9%	12.89	11.71
	Theft	47	40	39	43	28	36	40	32	26				301	331	30	10%	9.13	10.04
	Dwelling Burglary	10	9	15	13	20	15	13	17	17				223	129	-94	-42%	6.77	3.91
	Violence	63	87	63	66	66	57	46	45	42				516	535	19	4%	15.66	16.23
	<i>Domestic Violence</i>	35	46	23	28	32	32	21	21	20				247	258	11	4%	7.49	7.83
	<i>NTE Violence</i>	1	1	1	0	0	3	0	1	0				12	7	-5	-42%	0.36	0.21
	<i>Other Violence</i>	27	40	39	38	34	22	25	23	22				257	270	13	5%	7.80	8.19
	ASB	136	146	165	184	180	150	127	121	87				1360	1296	-64	-5%	41.26	39.32
	<i>Noise</i>	46	42	69	75	73	62	45	54	31				583	497	-86	-15%	17.69	15.08
	<i>Youth</i>	30	42	49	58	41	43	39	36	23				303	361	58	19%	9.19	10.95
	<i>Alcohol</i>	25	14	18	17	23	12	17	14	18				178	158	-20	-11%	5.40	4.79
	Deliberate Fires	16	5	6	9	11	5	7	5					109	64	-45	-41%	3.31	1.94
<i>Average Quarterly Score</i>	Cleanliness Score	86.5	88	87	87	88	87	87	86					86	87	1	1%	N/A	N/A
	Graffiti (reactive)	1	6	3	3	3	5	1	11					29	33	4	14%	0.88	1.00
	Fly-Tipping (reactive)	35	42	60	74	46	59	50	69					333	435	102	31%	10.10	13.20
	Dog Fouling (reactive)	11	14	10	6	5	16	15	13					93	90	-3	-3%	2.82	2.73
	Unemployment	1037	977	939	918	935	924	860	870					9836	7460	-2376	-24%	298.42	226.33

This report has been produced by the CDP pursuant to a brief provided by Neighbourhood Services. Please contact Daniel Dexter if you have any queries regarding the data.

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Ext: 65709

Ward	Category	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Year To Date				YTD Crime Rates	
														2014-15	2015-16	Volume +/-	% Change	2014-15	2015-16
Basford	All Crime	116	103	101	119	125	107	104	101	114				1051	990	-61	-6%	64.85	61.08
	Victim Based Crime	106	88	92	113	117	96	92	88	100				935	892	-43	-5%	57.69	55.04
	Criminal Damage	19	13	12	16	24	29	25	17	23				182	178	-4	-2%	11.23	10.98
	Theft	25	18	22	28	22	18	22	19	19				163	193	30	18%	10.06	11.91
	Dwelling Burglary	7	4	12	11	14	8	7	13	15				117	91	-26	-22%	7.22	5.61
	Violence	33	29	30	33	34	27	20	19	30				263	255	-8	-3%	16.23	15.73
	Domestic Violence	17	16	7	15	17	13	9	6	14				119	114	-5	-4%	7.34	7.03
	NTE Violence	1	0	1	0	0	3	0	1	0				11	6	-5	-45%	0.68	0.37
	Other Violence	15	13	22	18	17	11	11	12	16				133	135	2	2%	8.21	8.33
	ASB	69	54	68	58	80	70	44	52	45				620	540	-80	-13%	38.26	33.32
	Noise	22	16	26	26	38	28	16	26	20				219	218	-1	0%	13.51	13.45
	Youth	15	10	15	8	21	16	18	14	3				161	120	-41	-25%	9.93	7.40
	Alcohol	11	11	7	6	8	8	11	7	10				105	79	-26	-25%	6.48	4.87
	Deliberate Fires	3	3	4	4	3	1	4	2					34	24	-10	-29%	2.10	1.48
	Average Quarterly Score	Cleanliness Score	87	87	88	87	88	86	88	86				85	87	2	2%	N/A	N/A
	Graffiti (reactive)	0	3	2	2	2	5	0	6				11	20	9	82%	0.68	1.23	
	Fly-Tipping (reactive)	22	8	27	25	19	26	25	46				137	198	61	45%	8.45	12.22	
	Dog Fouling (reactive)	10	6	4	2	2	10	12	9				42	55	13	31%	2.59	3.39	
	Unemployment	430	386	370	364	383	363	360	350				4277	3006	-1271	-30%	263.90	185.48	

Ward	Category	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Year To Date				YTD Crime Rates	
														2014-15	2015-16	Volume +/-	% Change	2014-15	2015-16
Bestwood	All Crime	102	131	113	99	93	97	98	85	57				981	875	-106	-11%	58.56	52.23
	Victim Based Crime	91	117	99	91	85	87	90	79	50				870	789	-81	-9%	51.93	47.10
	Criminal Damage	24	18	26	22	29	20	33	21	15				243	208	-35	-14%	14.50	12.42
	Theft	22	22	17	15	6	18	18	13	7				138	138	0	0%	8.24	8.24
	Dwelling Burglary	3	5	3	2	6	7	6	4	2				106	38	-68	-64%	6.33	2.27
	Violence	30	58	33	33	32	30	26	26	12				253	280	27	11%	15.10	16.71
	Domestic Violence	18	30	16	13	15	19	12	15	6				128	144	16	13%	7.64	8.60
	NTE Violence	0	1	0	0	0	0	0	0	0				1	1	0	0%	0.06	0.06
	Other Violence	12	27	17	20	17	11	14	11	6				124	135	11	9%	7.40	8.06
	ASB	67	92	97	126	100	80	83	69	42				740	756	16	2%	44.17	45.13
	Noise	24	26	43	49	35	34	29	28	11				364	279	-85	-23%	21.73	16.65
	Youth	15	32	34	50	20	27	21	22	20				142	241	99	70%	8.48	14.39
	Alcohol	14	3	11	11	15	4	6	7	8				73	79	6	8%	4.36	4.72
	Deliberate Fires	13	2	2	5	8	4	3	3					75	40	-35	-47%	4.48	2.39
	Average Quarterly Score	Cleanliness Score	86	88	86	86	88	88	86	86				86	87	0	0%	N/A	N/A
	Graffiti (reactive)	1	3	1	1	1	0	1	5				18	13	-5	-28%	1.07	0.78	
	Fly-Tipping (reactive)	13	34	33	49	27	33	25	23				196	237	41	21%	11.70	14.15	
	Dog Fouling (reactive)	1	8	6	4	3	6	3	4				51	35	-16	-31%	3.04	2.09	
	Unemployment	607	591	569	554	552	561	500	520				5559	4454	-1105	-20%	331.82	265.86	

# Bestwood Ward Priorities (Last reviewed Jan 2016)

Theme	Priorities	Key Actions	Outcome (Methods of evaluation)	Lead
Safer  Page 47	<ul style="list-style-type: none"> <li>▪ <b>To reduce anti-social behaviour in the neighbourhood priority area. NAT to focus upon emerging hotspots, diversionary activities and nuisance neighbours.</b></li> <li>▪ <b>Action in deliberate Fire Setting</b></li> <li>▪ <b>To address domestic violence through prevention &amp; support services</b></li> </ul>	<p>To regularly review Neighbourhood Priority area.</p> <p>Priority response area – joint high visibility patrols by Neighbourhood Policing Team.</p> <p>CP to pursue action against individuals causing ASB using powers available (5 step ASB procedure).</p> <p>Range of partners to provide youth provision. All to publicise activity (schools, police etc).</p>	<p>Target – To reduce level of ASB</p> <p>Increase in numbers of young people participating in positive activities.</p>	<p>Police &amp; Community Protection</p> <p>Early Help (Formally FCT), Right Track, faith &amp; voluntary sector</p>
		<p>Ensuring that fire setters scheme is utilised and that partners are aware of how to refer to Notts Fire &amp; Rescue Service (NFRS). Work with Nottinghamshire Police to ensure that information is shared appropriately about deliberate fire setting and to share data about hot spot areas and themes.</p>	<p>Reduction in the number of secondary fires (baseline TBC).</p>	<p>Fire Service</p>
		<p>NAT to ensure that frontline staff has appropriate training to refer onto support services.</p> <p>Support package provided via Early Help.</p>	<p>To increase knowledge of support available.</p> <p>To support victims of DV</p>	<p>All</p> <p>Early Help</p>

	<ul style="list-style-type: none"> <li>▪ <b>To reduce all crime</b></li> </ul>	<p>Stronger Families, Freedom Programme &amp; Great Project</p> <p>To encourage take up of DV education programmes in schools</p> <p>Intelligence-led approach to be used to monitor and respond appropriately if levels rise. Measures could include prevention through education, high visibility surveillance or target hardening.</p>	<p>Increase awareness of positive relationships</p> <p>Target: to reduce level of crime</p>	<p>Early Help Schools</p> <p>Police &amp; Community Protection</p>
<p>Neighbourhoods</p> <p>Page 48</p>	<ul style="list-style-type: none"> <li>▪ <b>To improve the visual appearance of neighbourhoods by tackling hotspot areas</b></li> </ul>	<p>Area 2 Transformation – plan developed for problematic sites (August 2013). Ongoing works focussing upon hotspots e.g. fly tipping, dog fouling, non maintenance areas and gardens.</p> <p>Undertake regular ward walks to identify and address neighbourhood issues.</p> <p>Day of action in 2014/15</p> <p>To undertake five deep cleans</p> <p>To use NCC Area Capital and NCH environmentals funds to bring about physical improvements in the neighbourhood.</p> <p>NCH looking at the longer-term arrangements for managing garage sites &amp; smaller pieces of land.</p> <p>A number of sites dependent upon economic climate and housing development</p>	<p>Level of public satisfaction in neighbourhoods.</p> <p>NCH estate star ratings</p> <p>Levels of cleanliness / fly tipping</p> <p>No. of lettable voids.</p>	<p>City Services, CP &amp; NCH</p> <p>All</p> <p>All</p> <p>City Services</p> <p>NCC &amp; NCH</p> <p>NCH</p> <p>Property Services</p>



Families	<ul style="list-style-type: none"> <li>▪ <b>Maintain activities for young people</b></li>           <li>▪ <b>Increase awareness of welfare reform and support services</b></li> </ul>	<p>Develop a quarterly networking meeting for all providers of 0-19years and young people representatives. To look at existing provision and identify areas of need.</p> <p>Develop a local Youth Forum creating opportunities for young people to be consulted and develop their Community</p> <p>Development of partnership projects.</p> <p>Ongoing intergenerational work with local schools and independent living centres.</p> <p>To develop mechanisms to involve school councils and Parent’s Forum in gathering their views to inform local priorities and provision</p> <p>Working group of local advice providers trying to focus on building up financial resilience of Bestwood residents.</p> <p>Promote local support services</p>	<p>Referrals to Food Bank Referrals to Bestwood Directions Referrals to Bestwood Advice Centre</p>	<p>Right Track</p> <p>Right Track &amp; Early Help</p> <p>Early Help &amp; Right Track &amp; CVS</p> <p>Schools</p> <p>Schools &amp; Early Help</p> <p>Support providers, schools.</p> <p>All</p>
Health	<ul style="list-style-type: none"> <li>▪ <b>To reduce childhood obesity</b></li> </ul>	<p>To address barriers in accessing physical activity and promotion of healthy eating. Public Health, Family Teams, Leisure and CVS to work together to address gaps/barriers.</p> <p>Family Teams will deliver physical activities, and Healthy</p>	<p>Levels of childhood obesity</p>	<p>Public Health / Leisure</p> <p>Early Help</p>

	<ul style="list-style-type: none"> <li>▪ <b>To support local volunteers, raise aspirations and support community empowerment</b></li> </ul>	<p>eating throughout universal provision</p> <p>NAT to refer individuals interested in volunteering opportunities to NCVS. NAT will continue to support the recruitment of active members through the neighbourhood questionnaire and at local events. Such vacancies could include:</p> <ul style="list-style-type: none"> <li>▪ <b>Area 2 volunteers</b> - there will be a volunteer programme delivered at Southglade Children’s Centre in 2015/16, which will add to the volunteering capacity supporting the Early Help team and offer the opportunity for local parents to build their skills and experiences and contribute to their communities.</li> <li>▪ <b>Local Community Centres</b></li> </ul> <p>Support further community empowerment through development of four weeks four streets initiative and use of neighbourhood alert and other social media mechanisms.</p> <p>Love You Love Bestwood Campaign – to raise aspirations</p> <p>Develop a ‘You Said, We Did’ campaign (part of Love You, Love the Bestwood Area).</p> <p>To continue to support and celebrate local Community</p>	<p>Levels of satisfactions in neighbourhoods.</p> <p>No. of volunteers.</p>	<p>NCVS &amp; Bestwood Partnership</p> <p>Early Help</p> <p>NDO / NCVS / Right Track</p> <p>All</p> <p>All</p> <p>All</p> <p>All</p>
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		Champions		
Working	<ul style="list-style-type: none"> <li>▪ <b>To raise awareness of job opportunities and provide support to get people into employment.</b></li> </ul>	<p>NAT to promote citywide initiatives which include:</p> <ol style="list-style-type: none"> <li>1) Nottingham Jobs Fund</li> <li>2) Employer Hub</li> <li>3) Apprenticeship Hub</li> <li>4) Local Community Jobs fairs</li> </ol> <p>Frontline staff to promote local 10-week Work Clubs run via NCN</p> <p>Bestwood Directions to provide support and guidance for job searching / CV writing.</p> <p>To support local career days at schools</p> <p>Youth Contract Project– 18-24yrs for 13-39 weeks unemployed</p> <p>To support new Food Park opportunities</p> <p>Right Track referrals for NEETs and facilitate apprenticeship opportunities – to link into Big Wood and Top Valley Academy.</p> <p>Capacity building / digital inclusion - To address gaps in service provision including support for 16-18 years and one-off advice / drop-in.</p>	<p>To contribute to citywide targets</p> <p>Reduction in unemployment.</p>	<p>Economic Development (ED)</p> <p>All</p> <p>Bestwood Directions</p> <p>ED &amp; Schools</p> <p>Right Track / Futures</p> <p>ED &amp; NCN</p> <p>Right Track &amp; Schools &amp; Futures</p> <p>Right Track &amp; ED</p>

# Bestwood Community Engagement

## Ward Walks

Area/ Estate	Date
Top Valley Hendre Gardens, Tudwal Walk, Gwndy Gardens, Penllech Walk, Madryn Walk, Colmon Walk, Towyn Court, Edern Gardens, Daron Gardens and Bardsey Gardens	14 <sup>th</sup> October
Bestwood Park Broadwood Road, Shoreswood Close, Ringstead Walk, The Cornfields, Rose Ash Lane, Chediston Vale and Goathland Close	18 <sup>th</sup> November
Bestwood Belconnen Road, Cairns Close and 272-326 Arnold Road	16 <sup>th</sup> December

## Events Delivered

Event	Lead Partners	Date	Venue
Deep Clean – Welsh Estate	City Services and Locality Management	14 <sup>th</sup> October	Welsh Estate
Deep Clean – Hucknall Walkway	City Services and Locality Management	17 <sup>th</sup> November	Hucknall Walkway
Leen Valley Community Centre Halloween Event	Leen Valley Community Association	24 <sup>th</sup> October	Leen Valley Community Centre
Bestwood Estate Community Centre Halloween	Bestwood Estate Community Association	1 <sup>st</sup> November	Bestwood Estate Community Centre

Children Centre Spooky Family Fun Day	Early Help	30 <sup>th</sup> October	Southglade Access Centre
William Olds Christmas Party	Play & Youth	18 <sup>th</sup> December	William Olds Youth Centre
The Ridge Adventure Playground Christmas Party	Play & Youth	19 <sup>th</sup> December	The Ridge Adventure Playground
Children Centre Christmas Events	Early Help	21 <sup>st</sup> December – Southglade Access Centre 23 <sup>rd</sup> December – Bestwood Park Community Centre	
Southglade Library Christmas Grotto	Southglade Library	17 <sup>th</sup> December	Southglade Library
Bestwood Christmas Event & lights switch on	Locality Management, Aspire Learning Partnership and local churches	26 <sup>th</sup> November 2015 4 – all day	Bestwood Park Church & other venues
Leen Valley Christmas Party and Christmas lunch	Leen Valley Community Association	Children's party – 19 <sup>th</sup> Dec Christmas lunch – 16 <sup>th</sup> Dec	Leen Valley Community Centre
Bestwood Estate Community Centre Christmas party	Bestwood Estate Community Association	21 <sup>st</sup> December	Bestwood Estate Community Centre

## Community Meetings

Group	Date	Venue
Bestwood Park Community Centre	19 <sup>th</sup> November	Bestwood Park Community Centre
Leen Valley Community Association	27 <sup>th</sup> October and 24 <sup>th</sup> November	Leen Valley Community Centre
Bestwood Partnership – annual conference	14 <sup>th</sup> November	Bestwood Park Church

## Future Events and Activities Planned

Event	Lead Partners	Date/ Time	Venue
Various ward walks	Locality Management	10am	tbc
Nottingham City Council Budget Consultation	Locality Management	20 <sup>th</sup> January, 6.00pm-7.30pm	Southwark Academy, Basford
Bestwood Community Kitchen	Messy Church, Food Bank, Bestwood Estate Community Centre	19 <sup>th</sup> January 4.30-6.30pm 16 <sup>th</sup> February 4.30-6.30pm 15 <sup>th</sup> March 4.30-6.30pm	Bestwood Estate Community Centre
Bestwood's Got Talent 2016	Locality Management, Oakwood Academy, local churches	28 <sup>th</sup> January 5.30-7.30pm (auditions – Bestwood Park Church). 2 <sup>nd</sup> February 5.30-7.30pm (auditions – Bestwood Estate Community Centre) 17 <sup>th</sup> March 6.00 – 7.30pm – (Final – The Peoples Church)	
Free dog microchipping event	Locality Management and Community Protection	9 <sup>th</sup> March, 11-3pm	Southglade Park (near to Southglade Library)
A taste of Bestwood – foods from around the world	Locality Management and Bestwood Park Church	12 <sup>th</sup> March, 2-4pm	Bestwood Park Church

# Bestwood Finance

## Bestwood Ward Councillor Budgets

Total Amount allocated this period	£200
De-committed this period	£3,000
Budget Remaining Unallocated	£13,136 (2015/16)

## Bestwood Area Capital Fund

Total Amount allocated this period	£0
De-committed this period	£12,000
Budget Remaining Unallocated	£39,285 (2015-16)

## Others – Section 106

£0

## Bestwood NCH Environmentals

£0

# Basford Ward Priorities

(Last reviewed December 2015)

Theme	Priorities	Key Actions	Outcome (Methods of evaluation)	Lead
Safer	<ul style="list-style-type: none"> <li><b>To reduce anti-social behaviour in the neighbourhood priority area.</b></li> </ul>	<p>Increased high visibility patrols in the priority area with reassurance engagement with citizens in the area.</p> <p>Increase take up of ALERT and profile on Twitter and Facebook.</p> <p>To set up diversionary football sessions at Southwark School through spring and summer 2016.</p> <p>Engage with young people from priority area in a programme of physical activity at Henry Mellish Sports Centre and address substance misuse and healthy eating.</p>	<p>Reduced complaints and calls from the priority area till priority resolved.</p> <p>Increase in information with residents.</p> <p>Young people in the area attracted to diversionary activities</p>	<p>Police &amp; Community Protection</p> <p>Police &amp; Community Protection</p> <p>NM</p> <p>CBF Gym</p>
		<ul style="list-style-type: none"> <li><b>To improve the visual appearance of neighbourhoods by tackling hotspot areas</b></li> </ul>	<p>Area 2 Transformation – plan of action to address environmental issues to be developed for problematic sites.</p> <p>Undertake regular ward walks to identify neighbourhood issues.</p>	<p>Level of public satisfaction in neighbourhoods.</p> <p>NCH estate star ratings</p>



	<ul style="list-style-type: none"> <li>▪ <b>Reduce empty vacant spaces</b></li> <li>▪ <b>Social Media</b></li> </ul>	<p>Educational project at local schools to produce reports on the issue. Students to raise awareness in the community and to become responsible citizens.</p> <p>There are a number of small plots of land that attract fly-tipping and graffiti. These areas can be a drain on resources during clean up operations. Bring these areas into use by investigating re-allocation of land to adjoining properties.</p> <p>Increase take up of Basford Facebook.</p>	<p>Levels of cleanliness / fly tipping.</p> <p>Identify a suitable site and bring partners together into a working party to explore ways of bring site back into use.</p> <p>Promote at meetings and events.</p>	<p>NM/City Services</p> <p>NM/NCH</p> <p>NM</p>
Families	<ul style="list-style-type: none"> <li>▪ <b>Activities for young people</b></li> <li>▪ <b>Develop Community Event</b></li> <li>▪ <b>Develop a local youth Forum</b></li> <li>▪ <b>Work with local schools to build partnerships</b></li> </ul>	<p>Provision of activities for young people on at least 4 nights a week in the Basford ward. Deliver weekly Youth and Play session at Basford Community Centre. Increase in numbers attending sessions.</p> <p>To work with the Pythian Club and CBF Gymnasiums in submitting bids for additional funding for Youth work in the ward.</p> <p>Community events throughout summer 2016.</p> <p>To empower young people in the area and encourage young people to take ownership of their community. Encourage volunteering from young people particularly at Heathfield CC.</p> <p>Build on this work to challenge ASB, health issues and employment opportunities.</p>	<p>Increase in numbers of young people participating in positive activities.</p> <p>Young people in the area attracted to diversionary activities.</p> <p>Numbers attending.</p> <p>Monitor numbers young people attending forums and other ward based events.</p> <p>Events held in schools</p>	<p>Family Community Team</p> <p>Pythian Club and CBF.</p> <p>NM</p> <p>FCT</p> <p>FCT/NM</p>

Health	<ul style="list-style-type: none"> <li>▪ <b>Healthy Eating and reducing childhood obesity</b></li> </ul>	<p>Healthy lifestyles and healthy eating through cooking activities at Children's Centre.</p> <p>Ridewise to work on a number of projects in the ward to encourage healthier way of travelling such as walking and cycling. As part of this we will engage with Ellis Guilford School to encourage healthier options for travelling to school.</p> <p>Getting Active events to be planned in partnership with FCT, Decade of Better Health. This will involve healthy eating, physical activities and workshops.</p>	<p>Levels of childhood obesity</p> <p>Number of students taking up cycling.</p>	<p>Family Community Team</p> <p>Ridewise/ NM</p>
Working	<ul style="list-style-type: none"> <li>▪ <b>To raise awareness of job opportunities and provide support to get people into employment.</b></li> </ul>	<p>NAT to promote citywide initiatives which include:</p> <ol style="list-style-type: none"> <li>1) Nottingham Jobs Fund</li> <li>2) Employer Hub</li> <li>3) Apprenticeship Hub</li> <li>4) Local Community Jobs fairs</li> </ol> <p>To support local career days at schools</p>	<p>To contribute to citywide targets</p> <p>Reduction in unemployment.</p>	<p>Economic Development</p>

# Basford Community Engagement

## Ward Walks

Area/ Estate	Date/ Time	Meeting Point
Heathfield Estate E	8 <sup>th</sup> October	Outside Heathfield School
Gayhurst Estate Area	19 <sup>th</sup> November	Junction of Park Lane and Selwyn Close
Stockhill Estate	19 January	Broad Walk
Birds Estate	17 March	Mill St / Firecrest Way

## Events Delivered

Event	Lead Partners	Date / Time	Venue
Basford Ward Forum	Locality Management	16 Nov	Southwark School
SALTAR Christmas Coffee evening	SALTAR	18 Dec	Stockhill Pavilion
HV Christmas Event	Locality Management / CBF Gymnasiums	21 Dec	Henry Mellish Sports Centre

## Community Meetings

Group	Date	Venue
Rosegay TRA	12 Oct	Southwark School
Highbury Vale TRA	6 Oct, 3 Nov, 1 Dec	Our Ladies Church Hall
Heathfield CA	13 Nov	Heathfield CC
SALTAR	28 Oct, 25 Nov	The Mill, Stockhill Pavilion
CBF Gymnasiums	10 Nov, 30 Dec	Henry Mellish Sports Centre
Friends of Vernon Park	12 Nov	Vernon Park
Basford Utd FC Community meeting	7 Oct	Greenwich Avenue Pavilion

## Future Events and Activities Planned

Event	Lead Partners	Date/ Time	Venue
Budget Consultation	Locality Management	20 Jan 2016	Southwark School
Basford Utd FC Day of Action	Locality Management	March	Mill Street area
Whitemoor Park Day of Action	Locality Management	March	Whitemoor Park
Ward Forum	Locality Management	20 April	Southwark School
Picnic in the Park	Locality Management/SALTAR	22 April	Stockhill Park

# Basford Finance

<b>Ward Councillor Budgets</b>	
2015-2016 Allocation (inc c/f from 2014-15)	<b>£15,580</b>
Total Amount allocated this period	<b>£500</b>
Budget Remaining unallocated (inc. of 2014-15 allocation)	<b>£8,180</b>

<b>Area Capital Fund</b>	
Total Amount allocated this period	<b>£69,702</b>
Decommitted this period	<b>£0</b>
Budget Remaining unallocated (inc. of 2013-15 allocation)	<b>£17,312</b>

<b>Others – Section 106, NCH Environmentals</b>	
None this period	<b>£0</b>

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**AREA 2 COMMITTEE - 24 FEBRUARY 2016**

<b>Title of paper:</b>	AREA CAPITAL FUND - 2015/16 Programme	
<b>Director(s)/ Corporate Director(s):</b>	Dave Halstead Director of Neighbourhood Services	<b>Wards affected:</b> Basford and Bestwood
<b>Report author(s) and contact details:</b>	Dale Griffin Neighbourhood Development Officer - Bestwood Ward 0115 8833736 <a href="mailto:dale.griffin@nottinghamcity.gov.uk">dale.griffin@nottinghamcity.gov.uk</a>  Gursharan Singh Nijran Neighbourhood Development Officer - Basford Ward Tel 0115 8833734 <a href="mailto:gursharan.nijran@nottinghamcity.gov.uk">gursharan.nijran@nottinghamcity.gov.uk</a>	
<b>Other colleagues who have provided input:</b>	Nancy Hudson, Projects Officer, Highway Services Tel: 0115 8765633 <a href="mailto:nancy.hudson@nottinghamcity.gov.uk">nancy.hudson@nottinghamcity.gov.uk</a>	
<b>Relevant Council Plan Key Theme:</b>		
Strategic Regeneration and Development		<input type="checkbox"/>
Schools		<input checked="" type="checkbox"/>
Planning and Housing		<input type="checkbox"/>
Community Services		<input checked="" type="checkbox"/>
Energy, Sustainability and Customer		<input type="checkbox"/>
Jobs, Growth and Transport		<input type="checkbox"/>
Adults, Health and Community Sector		<input type="checkbox"/>
Children, Early Intervention and Early Years		<input checked="" type="checkbox"/>
Leisure and Culture		<input checked="" type="checkbox"/>
Resources and Neighbourhood Regeneration		<input type="checkbox"/>
<b>Summary of issues (including benefits to citizens/service users):</b>		
<p>This report provides Councillors with the latest spend proposals under the ACF, including highways and footways</p>		
<b>Recommendations:</b>		
<b>1</b>	That the Committee: <ul style="list-style-type: none"> <li>(a) notes the Area Capital monies available to Bestwood and Basford (as in Appendix 1);</li> <li>(b) approves the committed Area Capital schemes (as in Appendix 1).</li> </ul>	

**1 REASONS FOR RECOMMENDATIONS**

- 1.1 The Nottingham LTP 2011-2026 maintains a commitment to deliver local transport improvements across Nottingham's Neighbourhoods and prioritises small scale transport improvements of importance to local communities.

- 1.2 As part of the budget process Nottingham City Council approved in March 2015 an LTP capital allocation of £1.25 million citywide between 2015-2016.
- 1.3 To give opportunity for the Area Committee to make comment on suggested schemes and their progress.

## **2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)**

- 2.1 The Area Capital Programme was established in 2006 to improve the environment of the neighbourhoods and to create a sense of place for residents in order to improve the quality of life of local people. The improvements that have been carried out to date using this programme, have included: footpaths, fences, visual enhancements to public realm, refurbishment of parks and improvements to public buildings.
- 2.2 Resources are allocated from the Nottingham City Council general fund and the Local Transport Plan (LTP). To achieve a joint approach to environmental improvements in neighbourhoods, a greater degree of flexibility has been established to prioritise and deliver improvements so that there is a synergy in local solutions for local issues across neighbourhoods.
- 2.3 The programme of works is a rolling programme. There have been instances where schemes are started, with strong community involvement and interest, only to be altered at a later stage due to changing circumstances such as economic conditions and changes in land values.
- 2.4 The Area Committee, particularly community representatives, are invited to comment specifically on those schemes identified in the proposals column and also to consider whether certain schemes can be linked to other programmes of work in order to generate best value and create a greater impact on the local area.

## **3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS**

- 3.1 None

## **4 FINANCE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)**

- 4.1 Bringing together the various strands which form part of the Area Capital Programme enables the City Council to respond efficiently in delivering on public realm improvements as identified by local people.

## **5 LEGAL AND PROCUREMENT COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)**

- 5.1 A risk register has been produced which is regularly monitored.

## **6 STRATEGIC ASSETS & PROPERTY COMMENTS (FOR DECISION RELATING TO ALL PROPERTY ASSETS AND ASSOCIATED INFRASTRUCTURE) (AREA COMMITTEE REPORTS ONLY)**

- 6.1 None



**7 EQUALITY IMPACT ASSESSMENT**

7.1 An EIA is not required because it is not needed.

**8 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION**

8.1 Highways Framework Agreement.

**9 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT**

9.1 Executive Board Report, 24 February 2015, as part of Item 15, Medium Term Financial Plan 2015/16-2017/18, under Annex 3, Capital Programme.

## Appendix 1

### Basford Area Capital 2015 - 2016 Programme

#### Basford LTP schemes

Location	Type	Councillor Prioritised / Area Committee Approved	Estimate	Estimated start date	Completed	Details
Heatherley Drive	footpaths	Prioritised 8 January 2015	£55,663			Footpath reconstruction on odd-numbered side of Heatherley Drive - lead service: Highway Maintenance
Runton Drive	footpaths	Prioritised 8 January 2015	£337			Footpath reconstruction on odd-numbered side of Runton Drive (LTP contribution) - lead service: Highway Maintenance
Bracknell Crescent/Hayling Drive	TRO	Approved September 2015	£7,000			Junction protection at the junction of Bracknell Cres / Hayling Dr to address parking issues at Whitemoor School - lead service: Traffic & Safety
Park Lane	Bollards	Tabled June 2015	£3,000	tbc		Additional bollards outside Southwark School to prevent parking on the pavement - lead service: Traffic & Safety

Total LTP schemes\*

£66,000

#### Basford Public Realm schemes

Location	Type	Councillor Prioritised / Area Committee Approved	Estimate	Estimated start date	Completed	Details
Runton Drive	footpaths	Prioritised 8 January 2015	£13,702			Footpath reconstruction on odd-numbered side of Runton Drive (PR contribution) - lead service: Highway Maintenance
Selwyn Close	area improvement	Approved September 2015	£4,250			Additional contribution to Groundworks plan to include landscaping, parking spaces, fencing, space for communal use - lead service: Neighbourhood Services
Basford Ward trees	tree works	Approved June 2015	£5,000	tbc		Contribution to 3 year city-wide programme of felling inappropriately placed trees and replacement tree planting - lead service: Parks & Open Spaces

Total Public Realm schemes\*\*

£22,952

#### Basford Withdrawn schemes

Location	Type	Reason	Amount	Details

Total Decommited***	£0
2015-2016 LTP allocation	£66,000
LTP carried forward from 2013-2015	£0
2015 - 2016 Public Realm allocation	£39,600
Public Realm carried forward from 2013-2015	£664
<b>Total Available 2015 - 2016 ACF</b>	<b>£106,264</b>
*Less LTP schemes	- £66,000
**Less Public Realm schemes	- £22,952
***Decommited funds	+ £0
<b>Remaining available balance</b>	<b>£17,312</b>
LTP element remaining	£0
Public Realm element remaining	£17,312

**Bestwood Area Capital 2015 - 2016 Programme**

**Bestwood LTP schemes**

<b>Location</b>	<b>Type</b>	<b>Councillor Prioritised / Area Committee Approved</b>	<b>Estimate</b>	<b>Estimated start date</b>	<b>Completed</b>	<b>Details</b>
Ridgeway	road safety	Prioritised 20 January 2016	£8,253			Provide two VAS units at zebra crossing on Ridgeway to assist in lowering vehicular speeds (LTP contribution) - lead service: Traffic & Safety
Bestwood Ward	dropped crossings	Prioritised 20 January 2016	£1,250			Review of potential locations across the ward for dropped crossings to improve mobility access - lead service: Traffic & Safety
Ridgeway	Zebrites	Prioritised 20 January 2016	£5,750			Provide two Zebrite units at zebra crossing on Ridgeway adjacent to Bradwell Drive - lead service: Traffic & Safety
Bestwood street name plates	SNP	Approved June 2015	£1,364	July 2015	31/08/15	Provide/replace street name plates at Crossfield Drive, Bala Drive, Belsay Road and Farr Row - lead service: Highway Maintenance
Bestwood Park Drive 1	footpaths	Approved June 2015	£45,818	August 2015	Yes	Footpath resurfacing on Bestwood Park Drive from Tregarth Square to Deer Park Drive - lead service: Highway Maintenance
Pedmore Valley	footpaths	Approved June 2015	£15,565	September 2015	Yes	Footpath resurfacing on Pedmore Valley from steps area to Walgrave Walk - lead service: Highway Maintenance

Total LTP schemes\*

£78,000

**Bestwood Public Realm schemes**

<b>Location</b>	<b>Type</b>	<b>Councillor Prioritised / Area Committee Approved</b>	<b>Estimate</b>	<b>Estimated start date</b>	<b>Completed</b>	<b>Details</b>
Ridgeway	road safety	Prioritised 20 January 2016	£9,747			Provide two VAS units at zebra crossing on Ridgeway to assist in lowering vehicular speeds (PR contribution) - lead service: Traffic & Safety
Bestwood Ward CCTV	security cameras	Prioritised 19 January 2015	£5,480			Provision of 3G CCTV camera with 2 year licence and 8 relocations to identified sites - lead service: Neighbourhood Management
Bestwood Ward trees	tree works	Approved June 2015	£5,000	tbc		Contribution to 3 year city-wide programme of felling inappropriately placed trees and replacement tree planting - lead service: Parks & Open Spaces
Leybourne Drive	area improvement	Approved June 2015	£50,000	tbc		Contribution to public realm improvement scheme in partnership with NCH - lead service: NCH

Eden Glade	area improvement	Approved June 2015	£12,000	<i>decommitted</i>	Contribution to consultation and feasibility study into the environmentally-friendly development of the Eden Glade site - lead service: TBC
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Total Public Realm schemes\*\* £82,227

**Bestwood Withdrawn schemes**

Location	Type	Reason	Amount	Details
Previously decommitted schemes			£12,000	

Total Decommitted\*\*\* £12,000

2015-2016 LTP allocation £78,000

LTP carried forward from 2013-2015 £0

2015 - 2016 Public Realm allocation £46,850

Public Realm carried forward from 2013-2015 £32,182

**Total Available 2015 - 2016 ACF £157,032**

\*Less LTP schemes - £78,000

\*\*Less Public Realm schemes - £82,227

\*\*\*Decommitted funds + £12,000

**Remaining available balance £8,805**

LTP element remaining £0

Public Realm element remaining £8,805

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